

THE BATHROOM OUTLET



VIRTUE
CERAMICS

CAE[®]
ITALIAN CLASSICAL DESIGN

 **SPECTRUM**
GLAZING PRODUCTS

sarento



Warranty

All products are manufactured to exacting Australian standards to ensure our customers receive the best product possible.

Despite our best efforts to maintain strict quality control, minor defects may pass inspection unnoticed.

All products are covered for manufacturer faults for the warranty period set out in this document. GIVEN - They are installed by the respective qualified trade persons. **Warranty claims will NOT be acknowledged for any DIY installations.**

All products are covered for internal domestic use only.

Prior to installation, it is the responsibility of you or the installer to inspect products to ensure the product is not damaged; you are happy with your purchase and the product has all its components.

If damage has occurred, or a visible defect exists, **DO NOT** proceed with installation, and advise The Bathroom Outlet immediately. No warranty claim for damaged goods will be accepted if the product is already installed.

By installing accessories, the owner accepts that the product is free of blemishes or imperfections including scratches, dents, spotting, discolouration, and rust.

It is recommended that products are protected during installation. Please Note: **The cost of delivering and installing a replacement will be responsibility of the customer.**

To make a claim for a warranty, you must contact us via telephone or email during the warranty period set out in this document that relates to the goods purchased. You must also provide a proof of purchase in the form of a receipt, and where appropriate, a proof of qualified trade service for installation. The warranty will expire at the end of the stated period from the date of original purchase date.

Range	Warranty	Comments
CAE Accessories	5 years	5 years replacement product, 1 year on Finish & Mounting Brackets - Fair wear and tear, scratching, chipping, or discolouration is not covered by CAE warranty
CP Accessories	1 year	1 Year Replacement product - Fair wear and tear, scratching, chipping, or discolouration is not covered by CAE warranty
Seima Bathtubs Inset & Freestanding	5 years	5 Years Replacement/Repair product
TBO Freestanding Bathtubs	2 Years	2 Years Replacement/Repair product
Ceramic Vanity Basins	2 years	2 Years Replacement product
Mirrors	1 year	1 Year Replacement product
Shower Screens	2 years	2 Years Replacement Product
CP Tapware	2 years	2 Years Replacement product or parts on body, 1 Year on finish, 2 Years replacement cartridge parts. - Fair wear and tear, scratching, chipping, or discolouration is not covered by CAE warranty
CAE Tapware	15 years	5 Years Replacement product or parts on body, 1 Year on finish. 1st Year includes replacement product or parts & labour, 15 Years replacement cartridge parts. - Fair wear and tear, scratching, chipping, or discolouration is not covered by CAE warranty

<p>Toilet Suites (All Ceramic Cistern & Pans)</p>	<p>2 years</p>	<p>2 Years Replacement product 2 Years toilet seats, link piece, flush pipe, flush button 5 Years – inlet and outlet valves</p>
<p>Stainless steel Kitchen/Laundry Sink</p>	<p>25 years</p>	<p>25 Years Replacement product</p>
<p>Ceramic Kitchen/Laundry Sink</p>	<p>2 years</p>	<p>2 Years Replacement product</p>
<p>Vanities</p>	<p>2 years</p>	<p>2 Years Replacement/Repair product</p>
<p>Laundry Cabinets</p>	<p>2 years</p>	<p>2 Years Replacement/Repair product</p>